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Genesys Designer Help

[Go To Block](#)

Go To Block

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You can use the **Go To** block to enable transitions to other blocks in the same phase of an application or to the beginning of the **Assisted Service** or **Finalize** phase. You cannot use the **Go To** block to transition directly to **Menu Option** or **Segmentation Option** blocks.

Using this Block

Use the radio buttons to select a search criteria (for example, by **Name**, **Type**, **Description**, or **Comment**), then start entering the term you are looking for. Designer starts returning the results as you type.

Properties - Go To



This block is used to break the normal linear flow of the application, and jump directly to an out-of-order block. The target block should either be in the same phase, or can be the beginning of the Assisted Service or Finalize phases.

☒ By Name ☐ By Type ☐ By Description ☐ By Comment

Search then Choose target block to redirect to: