



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

eServices Administrator's Guide

Deploying Event Logger

5/5/2025

Deploying Event Loggger

1. Create a database to store the reporting data.
2. Locate the correct setup script for your RDBMS and run it on the database you created in Step 1.

This script is called `elddb_<database_name>.sql`, where `<database_name>` is either *db2*, *mssql*, or *oracle* (for example, `elddb_mssql.sql`). To locate the script, go to the Script subdirectory of the installation directory of your Interaction Server, then open the subdirectory named after your RDBMS; for example, `\InteractionServer_801\Script\Oracle`.

3. Create a Database Access Point (DAP), filling in the usual mandatory settings on the General and DB Info tabs.
4. On the DAP's Options tab, create a section called `logger-settings`. This is the only mandatory section; its existence tells Interaction Server to use this DAP for storing reporting events.
5. In the `logger-settings` section, add at least one **option** (the section must contain at least one option in order to be valid).
6. Optionally add any of the following section types:
 7. `event-filtering`—Contains options filtering out certain classes of event messages
 8. `custom-events`—Specifies a custom mapping of the CustomEventId attribute value of EventCustomReporting (the option name) to the Event Logger table to store them in (the option values)
 9. Custom data sections—Five sections that enable you to map the name of any event onto a **custom field** in the Logger database.
10. On Interaction Server's Connections tab, add a connection to the DAP. For multiple instances of the Event Logger, run the creation script multiple times, creating multiple databases. Also create a DAP for each database.

,