# GENESYS

# eServices Administrator's Guide

Search Syntax

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# Search Syntax

Searching the UCS database uses the Lucene syntax, described at http://lucene.apache.org/core/3_6_0/queryparsersyntax.html.

Some samples follow.

```
FirstName:kristin*
```

This query searches for all records having a key FirstName whose value is any word starting with "kristin."

```
FirstName:Kim AND LastName:Brown AND EmailAddress:hotmail
```

This query searches on three attributes: FirstName containing "Kim," LastName containing "Brown," and EmailAddress containing "hotmail."

```
Text:complain*
```

This query searches for all records having an attribute Text which contains words starting with "complain."

> ## Important
> The first character of the search must not be * (asterisk) or ? (question mark).