eServices Field Codes Reference Manual

Contact Object

4/21/2025

Contents

Contact Object

The Contact object is associated with the current EmailIn interaction. The properties include:

Id

[+] Id

Description

Returns this contact's ID.

Syntax

Contact.Id

FirstName

[+] FirstName

Description

Returns this contact's first name.

Syntax

Contact.FirstName

LastName

[+] Lastname

Description

Returns this contact's last name.

Syntax

Contact.LastName

FullName

[+] FullName

Description

Returns this contact's full name (first and last).

Syntax

Contact.FullName

Title

[+] Title

Description

This contact's title (for example, Mr., Ms., and so on).

Syntax

Contact.Title

PrimaryEmailAddress

[+] PrimaryEmailAddress

Description

Returns this contact's primary e-mail address.

Syntax

Contact.PrimaryEmailAddress

PrimaryPhoneNumber

[+] PrimaryPhoneNumber

Description

Returns this contact's primary phone number.

Syntax

Contact.PrimaryPhoneNumber