



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

eServices Field Codes Reference Manual

Contact Object

4/21/2025

Contents

- 1 Contact Object
 - 1.1 Id
 - 1.2 FirstName
 - 1.3 LastName
 - 1.4 FullName
 - 1.5 Title
 - 1.6 PrimaryEmailAddress
 - 1.7 PrimaryPhoneNumber

Contact Object

The Contact object is associated with the current EmailIn interaction. The properties include:

Id

[+] Id

Description

Returns this contact's ID.

Syntax

Contact.Id

FirstName

[+] FirstName

Description

Returns this contact's first name.

Syntax

Contact.FirstName

LastName

[+] Lastname

Description

Returns this contact's last name.

Syntax

Contact.LastName

FullName

[+] FullName

Description

Returns this contact's full name (first and last).

Syntax

Contact.FullName

Title

[+] Title

Description

This contact's title (for example, Mr., Ms., and so on).

Syntax

Contact.Title

PrimaryEmailAddress

[+] PrimaryEmailAddress

Description

Returns this contact's primary e-mail address.

Syntax

Contact.PrimaryEmailAddress

PrimaryPhoneNumber

[+] PrimaryPhoneNumber

Description

Returns this contact's primary phone number.

Syntax

Contact.PrimaryPhoneNumber