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# Genesys Knowledge Management User Guide

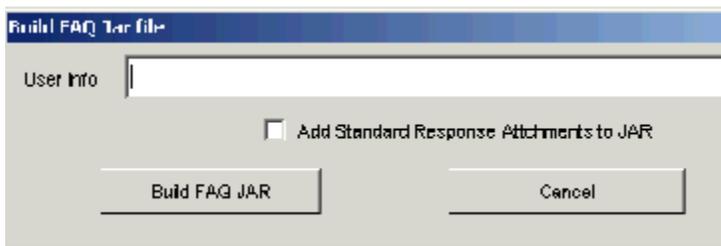
Procedure: [Generating an FAQ.jar File](#)

## Procedure: Generating an FAQ.jar File

This topic describes part of the functionality of [Genesys Content Analyzer](#).

1. Select an FAQ object on the left-hand pane, then do one of the following:
  - Select Tools > Build FAQ JAR file.
  - Right-click on the left-hand pane and select Build FAQ JAR file.

The Build FAQ Jar file dialog box appears, as shown in "Build FAQ Jar File Dialog Box."



### Build FAQ Jar File Dialog Box

- In the User Info text box, enter the text that you want to appear in the title bar of the window that displays the FAQ object when you test it (see the procedure that immediately follows).
- Select Add Standard Response Attachments to JAR if the answers in your FAQ object have attachments that you want to include in the FAQ.jar file.
- Click Build FAQ JAR.
- The JAR File Chooser dialog box appears. Enter a file name.
- To test the resulting FAQ.jar file, make a copy of the unit\_test.bat file that accompanies the FAQ example.
- Edit it so that it targets the .jar file that you built instead of faq\_example.jar.

Running the .bat file displays your FAQ object in the same way as the [FAQ example](#). Notice that the title bar of the FAQ object window displays the text that you entered in the User Info text box of the Build FAQ Jar file dialog box.

### Next Steps

- You can now use the FAQ.jar file to create web applications.