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Genesys Knowledge Management User Guide

Copying a Training Object

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Copying a Training Object

This topic describes part of the functionality of [Genesys Content Analyzer](#).

There are two ways to copy a training object: as an exact copy, or with selected text filtered out.

Procedure: Making an exact copy of a training object

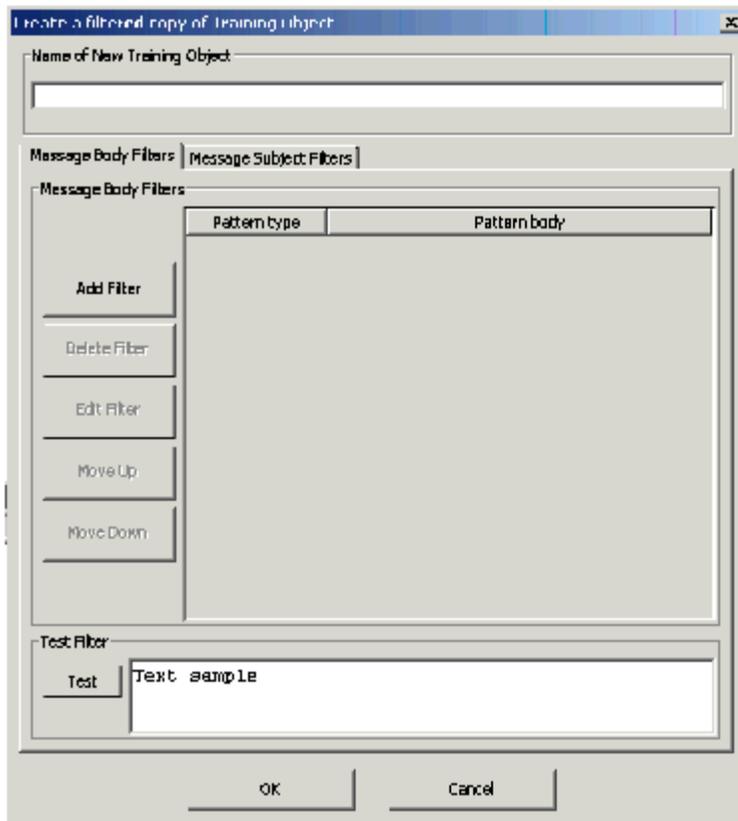
To make an exact copy of a training object, first export the training object, then import it.

1. In the Export dialog box:
 - Select the category tree.
 - Select the training object.
- When importing, select new database IDs (see [Importing Knowledge Manager Objects](#)). Knowledge Manager asks you to modify the name of the category tree being imported.

Procedure: Making a filtered copy of a training object

To make a copy which filters out text that you specify, proceed as follows.

1. On the left-hand pane of the Training tab, select the root Training Objects node.
2. On the right-hand pane, highlight and right-click the training object that you want to make a filtered copy of.
3. Select Create filtered copy of Training Object from the resulting drop-down list.



Create a Filtered Copy of Training Object

4. On the resulting Create filtered copy of Training Object dialog box, shown in "Create a Filtered Copy of Training Object," proceed as follows:
 - a. Enter a name for the new filtered copy of the training object.
 - b. Create filters, and test them if you wish.

This works identically with the **Text Preprocessing** tab of the Model Training Schedule dialog box, except that here you create separate filters for the body and subject of messages, using the Message Body Filters and Message Subject Filters tabs.

- c. Click OK to save the new filtered copy of the training object.