

GENESYS

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Genesys Knowledge Management User Guide

Procedure: Extracting Random Text Objects

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Procedure: Extracting Random Text Objects

This topic describes part of the functionality of Genesys Content Analyzer.

Prerequisites

- This example assumes that you have a large training object called T01.
- 1. Make a copy of T01, calling it CopyofT01.
- 2. Create an new empty training object, called T02, using the same category tree as T01.
- 3. On the Training tab, left hand pane, select the root Training Objects node to give the two-pane view.
- 4. On the right-hand pane, right-click TO2. Select Move part of Training Object, as shown in "Move Part of Training Object."



Move Part of Training Object

5. In the resulting Add Training Object dialog box, select CopyofTO1, as shown in "Add Training Object Dialog Box."



Add Training Object Dialog Box

- 6. Knowledge Manager randomly selects five percent of the text objects in CopyofT01, copies them to T02, and deletes them from CopyofT01.
- 7. Train a model on CopyofT01, then test it on T02, as described in Procedure: Testing a Model on a Training Object.