



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Knowledge Management User Guide

Procedure: Testing a Model on the Training Object

Procedure: Testing a Model on the Training Object

This topic describes part of the functionality of [Genesys Content Analyzer](#).

1. On the Training tab, select Tools > Schedule Model Testing.
The Model Testing Schedule dialog box opens, as shown in "Model Testing Schedule."



Model Testing Schedule

2. Select a testing object—that is, select a training object to use.
3. Select a model to test.
4. Enter a start time.
5. Click OK.

If the results are good and if your two training objects include some non-overlapping items, you can merge the two objects, by adding one to the other:

6. On the two-pane view of the Training tab (see the figure "[Add Standard Responses to a Training Object](#)"), select one training object on the right-hand pane.
7. Right-click and select Add Training Object from the shortcut menu.
8. In the dialog box that opens, select the other training object from the drop-down list, then click OK.