

GENESYS

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eServices Deployment Guide

Third-Party Applications

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Web Server and Application Container

Although Web API Server is not included in the 8.5 eServices release, Web API Server 8.1.2 can be used with eServices 8.5.

Web API Server requires a web server and a web application container. Information on installing and configuring common combinations of these applications can be found in the 8.1 version of the eServices Deployment Guide.

JDK and JRE

Java Software Development Kit (JDK) or Java Runtime Environment (JRE) is required for various eServices functionalities. To deploy these, determine the correct version for your system by consulting the Genesys Supported Operating Environment Reference Guide. Then,

- For Solaris and Linux, download the appropriate JRE from the Oracle website.
- For Windows, download the appropriate JDK from the Oracle website.
- For AIX, download the appropriate JRE from the IBM website.