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# eServices Administrator's Guide

Deploying Event Logger

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# Deploying Event Logger

1. Create a database to store the reporting data.
2. Locate the correct setup script for your RDBMS and run it on the database you created in Step 1. This script is called `eldb_<database_name>.sql`, where `<database_name>` is either *db2*, *postgre*, *mssql*, or *oracle* (for example, `eldb_mssql.sql`). To locate the script, go to the Script subdirectory of the installation directory of your Interaction Server, then open the subdirectory named after your RDBMS; for example, `\InteractionServer_801\Script\Oracle`.
3. Create a Database Access Point (DAP), filling in the usual mandatory settings on the General and DB Info tabs.
4. On the DAP's Options tab, create a section called `logger-settings`. This is the only mandatory section; its existence tells Interaction Server to use this DAP for storing reporting events.
5. In the `logger-settings` section, add at least one **option** (the section must contain at least one option in order to be valid).
6. Optionally add any of the following section types:
  - `event-filtering`—Contains options filtering out certain classes of event messages
  - `custom-events`—Specifies a custom mapping of the `CustomEventId` attribute value of `EventCustomReporting` (the option name) to the Event Logger table to store them in (the option values)
  - Custom data sections—Five sections that enable you to map the name of any event onto a **custom field** in the Logger database.
7. On Interaction Server's Connections tab, add a connection to the DAP. For multiple instances of the Event Logger, run the creation script multiple times, creating multiple databases. Also create a DAP for each database.

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