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eServices Deployment Guide

Client-side Port Definition

12/17/2025

Client-side Port Definition

eServices supports client-side port definition between components as outlined in the following tables. In these tables, the components listed in the first column are connecting to the components that are listed in the top row. Refer to the [Genesys Security Deployment Guide](#) for information about how to configure client-side port parameters.

Client-side Port Support 1

Client-side Port 1 Connections

Connection	Config Server	Config Server Proxy	Solution Control Server	Message Server	Interaction Server	Universal Contact Server
Interaction Server	Yes	Yes	N/A	Yes	Yes	Yes
Interaction Server Proxy	Yes	Yes	N/A	Yes	Yes	N/A
Universal Contact Server	Yes	Yes	N/A	Yes	N/A	
Universal Contact Server Proxy	Yes	Yes	N/A	Yes	N/A	Yes
E-mail Server	Yes	Yes	N/A	Yes	Yes	Yes
Chat Server	Yes	Yes	N/A	Yes	Yes	Yes
SMS Server	Yes	Yes	Yes	Yes	Yes	N/A
Social Messaging Server	Yes	Yes	N/A	Yes	Yes	Yes
Classification Server	Yes	Yes	N/A	Yes	N/A	No
Web API Java	Yes	Yes	Yes	Yes	No	No
Web API	Yes	Yes	Yes	No	No	No

Connection	Config Server	Config Server Proxy	Solution Control Server	Message Server	Interaction Server	Universal Contact Server
.NET						

Client-side Port Support 2

Client-side Port 2 Connections

TLS Support 2

Connection	UCS Proxy	E-mail Server	Chat Server	SMS Server	Social Messaging Server	Classification Server
Interaction Server	N/A	Yes	Yes	Yes	Yes	Yes
Universal Contact Server	N/A	N/A	N/A	N/A	N/A	N/A
Universal Contact Server Proxy		N/A	N/A	N/A	N/A	N/A
E-mail Server	N/A		N/A	N/A	N/A	N/A
Chat Server	N/A	N/A		N/A	N/A	N/A
SMS Server	N/A	N/A	Yes		N/A	N/A
Social Messaging Server	N/A	N/A	Yes	N/A		N/A
Classification Server	N/A	N/A	N/A	N/A	N/A	
Web API Java	N/A	No	No	N/A	N/A	N/A
Web API .NET	N/A	No	No	N/A	N/A	N/A

Client-side Port Support 3

Client-side Port 3 Connections

Connection	Web API Java	Web API .NET	DB Server	Universal Routing Server	Stat Server
Interaction Server	N/A	N/A	No	N/A	Yes
Universal Contact Server	N/A	N/A	N/A	N/A	No
Universal Contact Server Proxy	N/A	N/A	N/A	N/A	N/A
E-mail Server	N/A	N/A	N/A	N/A	N/A
Chat Server	N/A	N/A	N/A	N/A	N/A
SMS Server	N/A	N/A	N/A	N/A	N/A
Social Messaging Server	N/A	N/A	N/A	N/A	N/A
Classification Server	N/A	N/A	N/A	N/A	N/A
Web API Java			N/A	N/A	No
Web API .NET			N/A	N/A	No

Important

Training Server does not support the client-side port connection type.