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Chat Server Administration Guide

Asynchronous Chat in Widgets

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Asynchronous Chat in Widgets

Async chat is supported in Genesys Widgets from the 9.0.002.06 release.

Configuring Async Chat in Genesys Widgets

The *Genesys Widgets Deployment Guide* describes how to deploy Widgets in your Genesys environment. All the Widgets documentation can be found [here](#).

The following sections list the configuration options that you must set to enable Async Chat within Widgets:

- [WebChat Configuration](#)
- [WebChatService Configuration](#)
- [WebChatService API Commands](#)
- [WebChatService API Events](#)