

GENESYS

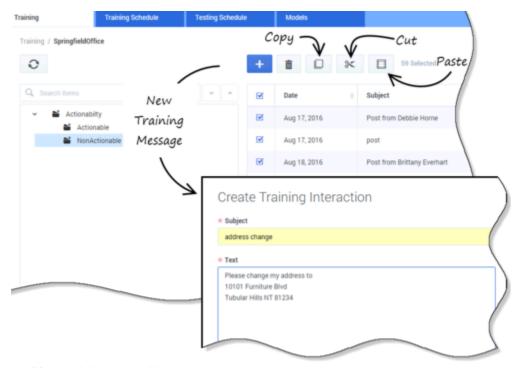
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Content Analyzer Plug-in for GAX

Modifying Training Data Objects

Modifying Training Data Objects

To modify an existing Training Data Object, select it on the **Training** tab, then click the Edit (gear) icon. The following figure shows some of what you can do:



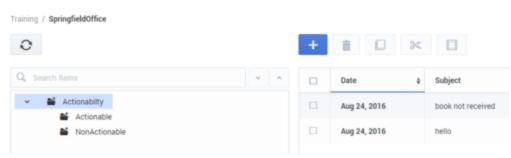
Modify a Training Data Object

Add New Training Interactions

Select a category, then click the plus-sign icon, as shown in the figure **Training Data Object Operations**. Add text to the **Subject** and **Text** fields.

Put Uncategorized Messages in a Category

Uncategorized Training Interactions show up in the root category. In the following figure, the uncategorized Training Interactions **book not received** and **hello** appear in the root category **Actionability**.



Uncategorized Messages

To categorize them, use **cut** (or **copy**) and **paste** to move them into non-root categories.

You can also use cut/copy/paste to move Training Interactions from one category to another.