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Genesys Pulse Deployment Guide

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Pulse is a Genesys Administrator Extension (GAX) plug-in application that enables at-a-glance views of real-time contact center statistics within the GAX graphical user interface. Pulse uses widgets to display user-defined List, Donut, Key Performance Indicator (KPI), or Grid charts of statistics for objects.

Important

This Deployment Guide provides instructions for a new installation of Pulse. To migrate from an earlier version of Pulse, start with the [Pulse 8.5 Deployment Procedure](#).

About Pulse

Find overview information about architecture, components, and other concepts for Pulse.

[Introducing Pulse](#)

[Architecture](#)

[Framework Components](#)

Deploying Pulse

Plan your environment and install deploy Pulse.

[Deploying Pulse and Pulse Collector](#)

[Configurations Options](#)

[Application Files](#)

Starting and Stopping

Start or stop the applications:

[Pulse](#)

[Pulse Collector](#)

Change History

Find information about what has changed in this release of the content.

[Change History](#)