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Framework Deployment Guide

Deploying Configuration Layer

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Deploying Configuration Layer

The Framework Configuration Layer is a mandatory part of any Genesys installation and is the first step of the Framework deployment.

Important

Before you install Framework components:

- Refer to [Network Locations for Framework Components](#) for recommendations on the network locations of these components.
- Create a new database following the instructions in your DBMS documentation.

Warning

During installation on UNIX, all files are copied into a user-specified directory. The installation creates no subdirectories within this directory, so be careful to not install different products into the same directory.

If you are installing the Framework for the first time, follow the instructions for a [first time deployment](#). If you are upgrading your Genesys Framework, refer to the [Framework Migration Guide](#). Otherwise, to install new individual components, follow the instructions on the following pages to install the appropriate Configuration Layer component.

After you have a successfully installed and configured Configuration Layer components, you can implement any of the following, as appropriate:

- [Enable the Management Layer to control the Configuration Layer](#) (recommended)
- [Encrypt a password for the Configuration Database](#) (recommended)
- Configure a user inactivity timeout to disable logged-in users after a period of inactivity. Refer to the [Genesys Security Deployment Guide](#) for instructions.
- Configure [redundant Configuration Servers](#) in HA pairs.
- Configure one or more [Configuration Server Proxies](#).