

GENESYS

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Framework Deployment Guide

Enabling Management Layer to Control Configuration Layer

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To enable the Management Layer to control (start, stop, and monitor) Configuration Server, you must modify the Configuration Server application to communicate with the Local Control Agent (LCA), as follows:

Prerequisites

- Configuration Server is installed and running, and its Application object is created.
- A Host object exists for the computer on which this Configuration Server will be running. See Creating Hosts.
- · You are logged in to Genesys Administrator.

Procedure

- 1. Go to **Provisioning > Environment > Applications**, and click the Configuration Server Application object (named confserv) to open its properties.
- 2. On the Configuration tab, open the Server Info section.
- 3. Select the host on which this Configuration Server runs.
- 4. Define the **Working Directory** and **Command Line** properties for the primary Configuration Server, if not already defined.
- 5. Click **Save and Close** to save the changes.