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Framework Migration Guide

Management Framework Migration Guide

5/3/2025

Management Framework Migration Guide

Use this guide to upgrade Management Framework and database schema to 8.5 and later, if required.

For information about migrating to releases earlier than 8.5, refer to the Genesys Migration Guide.

Overview

- Compatibility
- Feature Availability, by Component
- Required Database Schema to Support Available Feature
- Secure Protocols Compatibility

Upgrade Components

- Interoperability
- Local Control Agent
- Management Layer Server Components
- Configuration Server (and Roll Back)

Upgrade Component Definitions

- Loading Latest Locale
- Updating the Configuration Database Locale

Upgrade DB Schema

- Updating the Configuration Database Schema
- Upgrading the Centralized Log Database Schema

Convert Configuration Environments

- Converting Single-language Environment to a Multi-language Environment
- Converting Single-tenant Configuration

Localized Environments

- Upgrading Localized Database
- Updating Single-language Database With the Latest Language Definitions

Database to a Multi-tenant Database

Adding and Updating Languages in Multi-language Databases

Migrate to Net-SNMP

Adding Net-SNMP Functionality to a Configuration

Converting Genesys SNMP Master Agents to Net-SNMP Master Agents

Enable New Functionality

New and Changed Configuration Options by Release

Mandatory Changes in Configuration of Framework Components

Mandatory Changes in Secure Protocol Configuration

Configuration Conversion Wizard (CCW)

Installing CCW

Specifying the Database Connection

Using CCW to Migrate Your Configuration Database or Locale