![Genesys logo]

Configurations Options Reference Manual

[dbclient] Section

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[dbclient] Section

This section must be called **dbclient**.

dbclientlimit

Default Value: 4096
Valid Values: any positive integer
Changes Take Effect: At startup

Specifies the maximum limit for the number of simultaneously running DB Client processes.

> ### Important
>
> Set this option in Genesys Administrator at the following location:
>
> DB Access Point Application object **>** Options tab **>** Advanced View (Options)
>
> The maximum DB limit can also be set via an environment variable GCTI_DB_MAX_NO

utf8-ucs2

Default Value: `false`
Valid Values: `true, false`
Changes Take Effect: At startup

This option applies only if you are working with an MS SQL Log Database that has been initialized as a multi-language database. MS SQL uses UCS-2 encoding instead of UTF-8. Setting this option to true forces the transcoding of UTF-8 to UCS-2 encoding before writing to the MS SQL database, and the transcoding of UCS-2 to UTF-8 encoding after reading from the database. Therefore, the MS SQL database is able to work with other components encoded using UTF-8.

> ### Important
>
> Set this option in Genesys Administrator, at the following location:
> Database Access Point Application object **>** Configuration tab **>** UTF-8 for MSSQL field.