Configurations Options Reference Manual

[default] Section

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This section must be called **default**.

db-request-timeout

Default Value: 0
Valid Values: 0–604800 (in seconds, equivalent to 0 seconds–7 days)
Changes Take Effect: After the application reconnects to the database; no restart is required.

Specifies the period of time, in seconds, that it should take one DBMS request to be completed. If a request to the DBMS takes longer than this period of time, the database client process stops executing, and the application interprets this as a DBMS failure.

> ## Important
>
> Set this option in Genesys Administrator at the following location:
> Database Access Point Application object > Configuration tab > DB Info section
> > Query Timeout field