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Framework Deployment Guide

Standard Login

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When you start a Framework graphical user interface (GUI) application, or if you are being forced to log in again after a period of inactivity, a Login dialog box displays. The Configuration Layer checks the information specified in the Login dialog box and determines the user's permission to view, create, and modify objects in the Configuration Database.

Important

Configuration Layer will not allow users whose use of Genesys Administrator has been disabled to log into Genesys applications.

Logging In

To log in to a Framework GUI, do the following:

1. Start the application. Refer to the documentation for the particular application for specific instructions.
2. In the Login dialog box:
 - a. Enter a user name. If you are logging in to the Configuration Layer for the first time, use the Master Account user name, which is default. After the appropriate configuration objects of the User type are added to the configuration, use a customized user name.
 - b. Enter a user password. If you are logging in to the Configuration Layer for the first time, use the Master Account password, which is password. After the appropriate configuration objects of the User type are added to the configuration, use your own password. Your System Administrator will notify you if any requirements or restrictions apply to your password (see [User Password Requirements and Restrictions](#)).
If you have configured Configuration Server to allow access with a blank password, you can optionally leave the **Password** field empty. Refer to the [Framework Configuration Options Reference Manual](#) for information on configuring this functionality.
 - c. Click either **Details** or **More** to display additional input login fields.
 - d. Enter the application name, which is the instance of the application to which you are logging in, as it is registered in the Configuration Database.

Important

The predefined name of the Genesys Administrator object is **default**. You can rename it later.

- e. Enter a host name, which is the name of the computer on which Configuration Server runs.
- f. Enter a port number, which is the number of the communication port that client applications use to connect to Configuration Server.

If your configuration uses both primary and backup Configuration Servers, your GUI applications might automatically reconnect to the backup server if they lose their connection to the primary server. You can specify automatic or manual reconnection; refer to the on-line Help file of your GUI

application.

User Password Requirements and Restrictions

Starting in release 8.1.1, the System Administrator or other authorized person can configure restrictions for user passwords and how they are used. The restrictions include:

- The type and case of characters allowed in a password.
- Whether a password can expire, and after how long.
- After using a given password, how many different passwords must be used before using that password again, or if re-use is permitted at all.
- Whether the user must change their password the next time they log in.
- The number of unsuccessful login attempts that can be made after which the account is locked.

For more information about these requirements, and how to configure them, refer to the [Genesys Security Deployment Guide](#).