



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Configurations Options Reference Manual

Framework Configuration Options Reference

4/15/2025

Framework Configuration Options Reference

This document describes the configuration options for the Genesys 8.5 Framework components, which you must configure in the Configuration Layer. This document is designed to be used along with the [Framework Deployment Guide](#).

Configuration options, enabled when a component starts up, define that component's configuration. You set configuration option values in Genesys Administrator, where indicated by the "Setting Configuration Options" section for each component. Any mandatory options are listed in the "Mandatory Options" section for each component. For applications that are configured by configuration files, namely Configuration Server and Local Control Agent, set options in the respective configuration file for the application.

The options in the current document are divided by sections, as they are in a component configuration. Section names are set by default; changing them is not recommended.

TLS Configuration Options

[Supported Management Framework TLS Options Reference](#)

Common Configuration Options

[Common Log Options](#)
[Common Security Options](#)
[\[sml\] Section](#)
[\[common\] Section](#)
[Common Transport Parameter Options](#)
[Changes in 8.5.x](#)

Database Access Point (DAP) Options

[\[default\] Section](#)
[\[dbclient\] section](#)

Configuration Server Options

[Startup Options](#)
[Runtime Options](#)
[Application Parameter Options](#)
[Configuration File](#)

Configuration Server Proxy Options

[\[license\] Section](#)
[\[csproxy\] Section](#)
[\[history-log\] Section](#)
[Application Parameter Options](#)
[Changes in 8.5.x](#)

Local Control Agent (LCA) Options

[\[general\] Section](#)
[\[log\] Section](#)
[\[security\] Section](#)
[Configuration File](#)
[Configuring ADDP Between LCA and Solution Control Server](#)

Genesys Deployment Agent (GDA) Options

[\[log\] Section](#)
[\[web\] Section](#)
[\[security\] Section](#)
[Configuration File](#)
[Changes in 8.5.x](#)

Message Server Options

[\[MessageServer\] Section](#)
[\[messages\] Section](#)
[\[db-filter\] Section](#)
[\[log\] Section](#)
[Changes in 8.5.x](#)

Solution Control Server Options

[\[License\] Section](#)
[\[general\] Section](#)
[\[mailer\] Section](#)
[\[log\] Section](#)
[Transport Parameter Options](#)
[Configuring ADDP Between SCS and LCA](#)
[Changes in 8.5.x](#)

SNMP Master Agent Options

[\[agentx\] Section](#)
[\[snmp\] Section](#)
[\[snmp-vs-auth\] Section](#)
[\[snmp-vs-priv\] Section](#)
[Changes in 8.5.x](#)

Host Options

[\[addp\] Section](#)

[\[ntp-service-control\] Section](#)

[\[rdm\] Section](#)

[\[security\] Section](#)

Tenant and User Options

[\[Passwords in Configuration with Multiple Tenants\] Section](#)

[\[security-authentication-rules\] Section](#)

[Changes in 8.5.x](#)