# GENESYS™

# Framework Deployment Guide

Management Framework Deployment Guide

5/3/2025

# Contents

# Management Framework Deployment Guide

Published: June 8, 2018

**9.x** This 9.x version of the Management Framework Deployment Guide can apply to component releases from the 9.1.x, 9.0.x, and 8.5.x code streams. For releases of Management Framework prior to August 22, 2017, see the Management Framework home page.

Use this guide to introduce you to the concepts and terminology relevant to the Genesys Framework, and procedures to install, configure, and run Management Framework.

| About Framework | Deployment Planning |
|---|---|
| Overview | Initial Considerations |
| Architecture and Functionality | Network Locations |
| Connections | Installation Worksheet |
| Document Change History | |

| Deploying Framework | Redundant Configurations |
|---|---|
| | High availability (HA) components: |
| Deployment Overview | |
| Prerequisites | HA Configuration Servers |
| Configuration Layer | HA Message Servers |
| Management Layer | HA Solution Control Servers |

### Sharing the Load Systems

Distributed components:

Configuration Server Proxies

Distributed Solution Control Servers

### Disaster Recovery/Business Continuity

Disaster Recovery / Business Continuity

Framework Database Replication for DR Using:

Oracle GoldenGate

Microsoft AlwaysOn

### Starting and Stopping Framework Components

Using Start Files

Using the Management Layer

Starting Manually

Using Windows Service Manager

### Additional Information

Generic Deployment and Login Procedures

Configuration Server History Log

Monitoring Performance of Configuration Layer

Automatic Disconnect Detect Protocol (ADDP)

Internet Protocol version 6 (IPv6)

and more …