



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Framework Management Layer User's Guide

How to View System Performance

12/15/2025

How to View System Performance

The monitoring function of the Management Layer allows a user to view the performance characteristics of configured hosts. System performance viewing requires the installation of the same components as for host **monitoring**. You can monitor a host computer that runs any Genesys-supported operating system as long as Local Control Agent is running on that computer.

Starting in release 8.5.1, you can also monitor how the growth of your configuration environment affects system performance by monitoring the number of configuration objects and identifying those objects with large configuration option sizes. This is done with database scripts that are run against the Configuration Database. For more information about these scripts, refer to "Monitoring Performance of Configuration Environment" in the *Framework Deployment Guide*.