



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Framework Management Layer User's Guide

Framework Management Layer User's Guide

5/5/2025

Framework Management Layer User's Guide

Published: September 26, 2017

9.x eServices is part of 9.x, which can include component releases from both 9.1.x, 9.0.x, and 8.5.x code streams. See [eServices](#) to check which component releases are part of 9.x. **Management Framework** is part of 9.x, which can include component releases from both 9.1.x, 9.0.x, and 8.5.x code streams. See [Management Framework](#) to check which component releases are part of 9.x. **Messaging Applications** is part of 9.x, which can include component releases from both 9.1.x, 9.0.x, and 8.5.x code streams. See [Messaging Applications](#) to check which component releases are part of 9.x. **Messaging Applications** is part of 9.x, which can include component releases from both 9.1.x, 9.0.x, and 8.5.x code streams. See [Messaging Applications](#) to check which component releases are part of 9.x.

Use this guide to introduce you to the concepts, terminology, and procedures relevant to this layer of the Genesys Framework.

The Management Layer

Functions

[Management Layer Components](#)

[Management Layer Architecture](#)

[Troubleshooting](#)

Management Layer Functionality

[Solution Control and Management](#)

[Logging](#)

[Alarms](#)

[Fault Processing](#)

[SNMP Support](#)

Monitoring and Control Functions

Using the Management Layer, including

how to:

[Monitor Solutions, Applications, and Hosts](#)

[Manage 3rd-Party Applications](#)

[Manage HA Configuration Servers and Configuration Server Proxies](#)

and [more ...](#)

Starting and Stopping Applications and Solutions

How to:

[Start and Stop Applications and Solutions](#)

[Use Startup Files](#)

Centralized Logs

Setting up a centralized log system, including how to:

[Configure Logging](#)

[Manage and View Logs](#)

[Trace Interactions and Set Up an Audit Trail](#)

[Understand Log Formats and](#)

Alarms

[How to Configure Alarm Conditions and Reactions](#)

[E-Mail Alarm Reactions](#)

[Predefined Alarm Conditions](#)

SNMP Support

[SNMP Interface](#)

[SNMP Managed Objects](#)

[SNMP Traps](#)

[Genesys MIB File Changes](#)