SIP Feature Server Administration Guide

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SIP Feature Server enables you to provision users and manage devices, mailboxes, and voicemail. You can also set up the dial plan that governs call disposition.

SIP Feature Server can be administered using Genesys Administrator Extension (GAX) with Feature Server plugin installed. For supported versions of GAX and Feature Server plugins that can be used with a particular Feature Server version, refer SIP Feature Server Release Notes.

Some tasks, such as user and user group creation, can occur only in Genesys Administrator.

If your environment administers the dial plan through SIP Server, the GAX interface does not display the dial plan.

Voice prompts for the Telephone User Interface (TUI) are available in 13 language variants: English (UK, US, and AU), Spanish (Spain and Latin America), German, French, Italian, Japanese, Brazilian Portuguese, Russian, Chinese, and Korean.

Users and DNs

Provision users and manage devices.

Provision users

Find Me Follow Me

Provision user groups

Provision DNs

Devices

Manage SIP devices

Voicemail

Enable voicemail and set up mailboxes and voicemail profiles.

Set up mailboxes

Manage voicemail notifications

Manage voicemail profiles

Dial Plan

Administer the dial plan.

Create partitions

Create calling profiles

Create forwarding profiles

Edit dial plan settings

Maintenance

Maintain your Feature Server installations.

Start Feature Server

Stop Feature Server

Upgrade Feature Server

Cassandra Database Maintenance

Maintain your Cassandra database.

Back up and restore Cassandra data

Maintain your Cassandra database

Remove a Cassandra cluster node

Reimport Cassandra data

Important

SIP Feature Server's UI has been deprecated from version 8.1.201.83 dated 09/14/16, and is not supported any further. Therefore, all administrative tasks must be performed using GAX.