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SIP Feature Server Administration Guide

Creating Partitions

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Creating Partitions

If your Feature Server installation allows it, you can create and edit partitions in GAX. Otherwise, any dial plan settings you make in GAX are *not* used.

To create or edit a partition:

1. Log into Genesys Administration Extension as an administrator (*GAX IP address:port/gax*).
2. Under **Operations > SIP Voicemail & Call Settings > Dial Plan > Partitions**, click **New** to create a partition, or click the name of the partition that you want to edit.
3. Name or rename the partition. See the table below for examples.
4. To inactivate an existing partition without deleting it, uncheck **Active**.
5. Check **Block** to set this partition to bar calls that use the pattern specified in the rules.
6. Optionally, select a time zone. To default to the time zone of the call center, user, or device, select Not Set. To find time zone details, see [List of tz database time zones](#).
7. Optionally, click the Time Start and Time End fields to select a time during which this partition is effective. Leave the Time Start at 00:00 and the Time End field empty to select the entire day.
8. Optionally, click the Days of Week field to select the specific days during which this partition is effective. Leave the field empty to select all days.
9. Type a Rule, using the patterns below as examples. Create a new partition for each pattern. To build your own patterns, see the Dial-Plan Rule section in the [Framework 8.1 SIP Server Deployment Guide](#) (note that the Dial Plan Parameters section does not apply to SIP Feature Server).

Name	Pattern
allow any call	.=>\${DIGITS}
voicemail	5555=>gcti::voicemail (where 5555 is the number that users dial to access their voicemail)

10. Click **Save changes**.
11. [Create calling profiles](#).

Exporting Partitions

1. Select the Partitions that must be exported.
2. Click **Export**.

A JSON file `callingpartitions.json` will be created with partitions configuration.

Important

The exported JSON file should not be modified.

Importing Partitions

1. Click **Import**.
2. Select the JSON file to be imported and click **Upload**.