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SIP Feature Server Administration Guide

Monitoring

12/19/2025

Monitoring

Warning

This Administration Guide applies ONLY to the Legacy SIP Feature Server 8.1.200.xx release. Unless you have been told to use this documentation, use the current [8.1.2 Administration Guide](#)

The SIP Feature Server Web application includes a set of built-in metrics that enable you to monitor the state of environment components, currently and historically. The metrics report statistics in areas such as:

- system load (such as CPU and memory usage)
- system performance (such as response times)
- call information (such as calls created and total calls)
- agent and device information (such as logged-in agents and out-of-service devices)

The database retains data for one week. The real-time metrics reflect data for the previous 15 minutes.

Monitoring requires specific configuration for each component. See [Configuring monitoring](#).

To monitor the SIP Feature Server environment:

1. Open Firefox or Chrome and log in to `http://<SIP Feature Server IP Address>:8080/fs/admin`.
2. Click **Monitoring**.
3. Select a SIP component (SIPS, ICON, URS, STATS, or SIP Proxy) to monitor.
4. Select one or more metrics from the list, which displays the current value for the metric and adds the metric to the list of metrics to be displayed when you select Real-Time or Historical Monitoring. Note that selecting metrics of widely differing scales (for example, Memory Usage, which can run to 9 digits or more, and Number of running modes, which is typically only 1 or 2 digits) might result in less useful charts.
5. Select **Real-Time Monitoring** to view frequently refreshed current data for the selected metrics, or **History** to view data of selected metrics from a range of dates and times.