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SIP Feature Server User's Guide

Accessing voicemail from the web

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Accessing voicemail from the web

Warning

This User's Guide applies ONLY to the Legacy SIP Feature Server 8.1.200.xx release. Unless you have been told to use this documentation, use the current **8.1.2 User's Guide**.

To access your voicemail from the Feature Server web application:

1. Using your user credentials, log into the Feature Server User Web application (<Feature Server IP address>:8080/fs/user).
2. Select a mailbox, which can belong to you personally or to a device or group to which you are assigned. You can listen to or delete messages for any type of mailbox. If enabled, you can control message playback: forward, rewind, pause, and adjust volume.
3. If you have permission to do so for the mailbox you select, you can click the wrench icon and then change the mailbox password or activate a greeting that you have **recorded using the telephone**.

Note: When accessing mailboxes through the User UI, the mailbox number cannot be used as login credentials. Only the user credentials can be used for login. All associated device mailboxes can only be accessed through the user login.