SIP Feature Server Administration Guide

Stopping Feature Server

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To stop Feature Server, use Solution Control Interface (SCI), not the command line. If you are running more than one Feature Server, stop the Master only after you have stopped all non-Master servers.

> ## Important
>
> - Stop Feature Server before disconnecting the network. Failing to do so can cause Windows to terminate unexpectedly.
>
> - Feature Server version 8.1.201.94 and above supports graceful stop, in which Feature Server waits for all ongoing voicemail calls to complete. This waiting period can be configured by using the `suspending-state-timeout` configuration options. See Configuration options for related information.