SIP Feature Server User's Guide
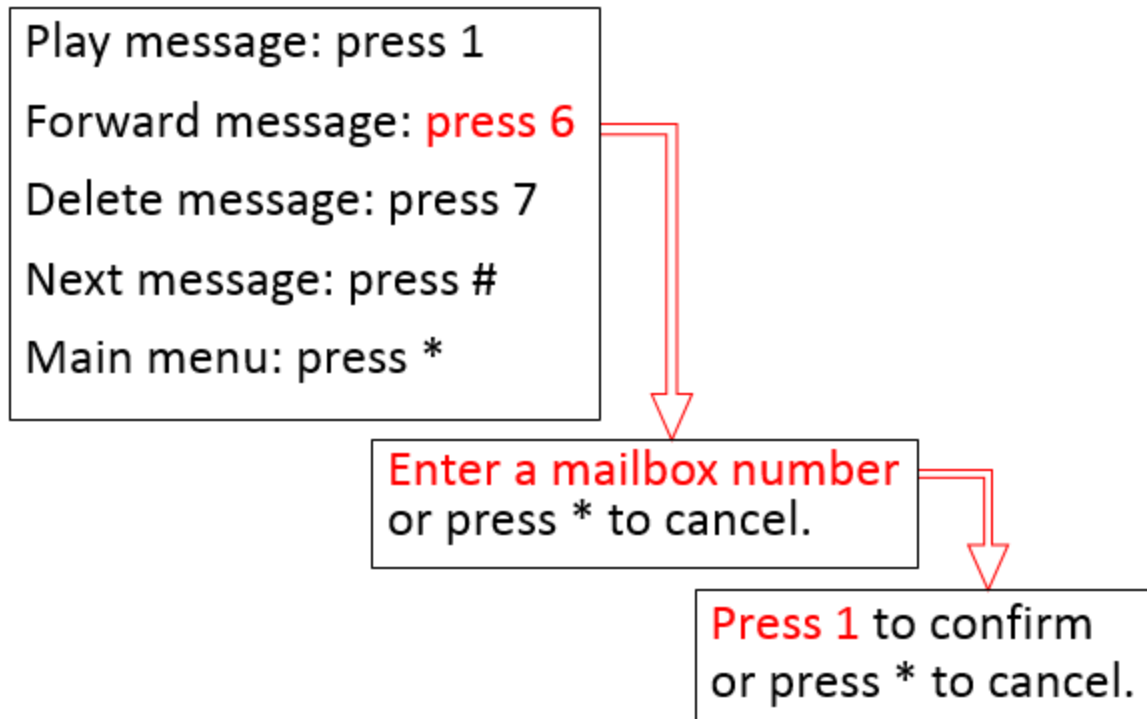
Voicemail Forwarding

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Voicemail Forwarding

You can use your telephone to forward voicemail messages left in your mailbox to any mailbox, when the option Voicemail Forwarding Enabled is set to yes.

Contents

How to Forward Voicemail

Play message: press 1

Forward message: press 6

Delete message: press 7

Next message: press #

Main menu: press *

Enter a mailbox number
or press * to cancel.

Press 1 to confirm
or press * to cancel.

Begin at the message review menu on your telephone, after listening to a voicemail.

    Press 6.

    Enter a mailbox number.

    Press 1.

The voicemail is forwarded.

Notes

- Press * to cancel at any step.
- You cannot forward an expired voicemail.
- Forwarding an email resets its retention limit in its destination mailbox.