

GENESYS[®]

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Genesys Administrator Extension Help

Copying User Access Groups

5/10/2025

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To copy a user access group, perform the following actions:

- 1. Go to Accounts > System > User Access Groups.
- 2. Select a user access group. A new panel opens to the right.
- 3. In the new panel, click the Copy button. A new panel opens to the right.
- 4. Enter information in the new panel. See Creating User Access Groups for more information.

Important

The name of the new user access group name must be unique in the environment before you are allowed to save the new user access group.

5. Click the Save button to save the new user access group.