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Genesys Administrator Extension Help

Creating User Access Groups

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To create a user access group, perform the following actions:

1. Go to Accounts > System > User Access Groups.
2. Click the New button.
3. Enter the following information. For some fields, you can either enter the name of a value or click the Browse button to select a value from a list:
 - Name—The name of the user access group. You must specify a value for this property, and that value must be unique within the Configuration Database (in an enterprise environment) or within the tenant (in a multi-tenant environment).
 - Tenant and Folder—The tenant and folder to which this user access group belongs.
 - Access Group Members—The members of this user access group.
4. Click the Save button.