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Genesys Administrator Extension Help

Creating Audio Resources

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Creating Audio Resources

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1. In the header, go to **Operations > Audio Resources > Audio Resources**.
2. Click **New**.
3. In the **New** panel that is displayed to the right, enter the general properties of the new Audio Resource.
4. Click **Save** to save the new Audio Resource. You can now continue to configure it.
5. Select the Audio Resource Files for this Audio Resource by selecting **Files** from the **Related** menu.
6. Deploy the Audio Resource to tenants by selecting **Deployments** from the **Related** menu. To bulk-deploy Audio Resources, click the check boxes that are displayed beside the Audio Resources that you want to deploy, and click **Deploy**.