



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Administrator Extension Help

Copying Capacity Rules

Copying Capacity Rules

Copying Capacity Rules

To copy a capacity rule, perform the following actions:

1. Go to Accounts > System > Capacity Rules.
2. Select a capacity rule to copy. More information about the capacity rule is displayed in a new panel to the right.
3. In the new panel, click the Copy button. A new panel opens to the right.
4. Enter the following information:
 - Capacity Rule Name—The name of the capacity rule.

Important

The Capacity Rule Name field must be unique in the environment.

- Description—A description of the capacity rule.
- Tenant and Folder—Click the Browse button to locate the folder in which the script is stored, or type the name of the folder in the Quick Filter field.

Important

The list of displayed folders is based on each tenant's access settings.

- Media Types—Click the New button to select which media types will be monitored by this capacity rule. For more information, see [Media Types](#).
5. Click the Save button.