Genesys Administrator Extension Help

Configuring the Start of Week Option

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License Reporting uses a calendar for its date ranges and granularity. For accurate reporting, the `Start of Week` option must indicate if your business week starts on Sunday or Monday. After it has been configured, the License Utilization Reporting calendar will adjust automatically to your business week for all reports.

Configuring the Start of Week Option

1. In the header, click `Preferences`, and then click `System Preferences`.

2. In the `Category` drop-down list, select `Locale`.

3. In the `Start of Week` option, select the day on which your business week begins (Sunday or Monday).

4. Click `Save` to save your changes, or click `Cancel` to cancel your changes and leave the option unchanged.