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Genesys Administrator Extension Help

Installation Packages

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Installation Packages

This panel enables you to manage installation packages (IPs) by **uploading** IPs to a repository in GAX and **deploying** the IPs to hosts.

The Installation Packages panel on the left of the screen displays a list of IPs that you have permission to see in your environment. The list is sorted by groups. You can expand a group to see its list of IPs.

Notes:

- Installation packages are stored in the database and not on the local file system.
- If the component metadata XML file contains questions that must be answered during the installation of an IP, the user is prompted to answer those questions during installation.
- IP deployment does not require the use of an **SPD** file.

Tenancy Permission Settings

Solution Deployment respects tenancy permission settings. You can access only those objects that you have been granted permission to access.

You can filter the contents of this list in two ways:

- Type the name or partial name of an object in the Quick Filter field.
- Click the Tenant Filter button to open the Tenant filter panel. In this panel, click the checkbox(es) beside the tenants that you want to select. Use the Quick Filter field in this panel to filter the tenant list.

You can sort the items in the list by clicking a column head. Clicking a column head a second time reverses the sort order.

Installation Packages Panel

The Installation Packages panel list displays the following information:

- Name—The name of the IP.
- Version—The version number of the IP.
- Locale ID—Indicates the language used by the plug-in.
- Operating System—The operating system and bit version that are required by the IP.
- Status—Indicates the current status of the IP. For example, a status of Complete indicates that the IP deployed successfully.
- Update Time—A timestamp that indicates when the IP was last updated.

Additional Details

Click an IP to reveal more details in a panel that opens to the right. This panel displays the following information about the IP:

- **Name**—The name of the IP.
- **Nickname**—The nickname for the IP.
- **Description**—An optional description of the IP; this can be modified, as required.
- **Version**—The version number of the IP.
- **Locale ID**—Indicates the language used by the plug-in.
- **Operating System**—The operating system that is required by the IP.
- **Status**—Indicates the current status of the IP. For example, a status of Complete indicates that the IP deployed successfully.
- **Update Time**—A timestamp that indicates when the IP was last updated.
- **Group**—The group to which this IP belongs. If you change the group name, the IP is relocated to that group. If the group name you enter does not exist, it will be created. These actions take effect immediately in the Installation Packages list.

Other Actions

You can perform the following actions from this panel:

- **Upload Installation Packages**—Upload an IP to the repository.
- **Copy to Tenants**—Copy the IP to tenant(s).
- **Deploy**—Deploy the IP to host(s).
- **Download**—Download a copy of the IP.
- **Delete**—Delete the IP.