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Genesys Administrator Extension Help

[Report Formats](#)

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Report Formats

Report Type	Column	Description
Tenant only	Tenant	Displays the tenants (and tenant IDs in brackets) that you have selected to appear in the report. For example: ABC Telecom Note: The System report does not display the Tenant header, because system-wide usage data comes from all tenants.
Tenant and System	Sellable Item	For the Tenant report, displays sellable items for each tenant. For the System report, the column displays the sellable items for the entire System. If the name of the sellable item is not known, the sellable item ID is displayed instead.
Tenant and System	Start of Period (GMT)	Displays the first day for which data in this report applies. This date is normalized for the granularity that you have chosen for the report. For example: 2010-09-13
Tenant and System	Day	For daily reports only, displays the day of the week to which data in this report applies. For example: Wednesday
Tenant and System	Peak	Displays the actual peak time (hh:mm) or date (yyyy-mm-dd hh:mm) that peak usage occurred for the license of this sellable item. For example: 2010-09-13 13:24 for a daily report, or 13:24 for other reports.
Tenant and System	Peak Value	Displays the number of peak concurrent seats for the license of this sellable item. For example: 4
Tenant	Provisioned	Displays the number of concurrent seats that are provisioned for the license of this sellable item. For example: 4
Tenant	Provisioned Effective Date	Displays the dates that are provisioned for the license of this sellable item.