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# Genesys Administrator Extension Help

License Usage Reporting (LUR)

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License Reporting is a graphical user interface (GUI) application that is hosted by Genesys Administrator Extension. It accesses data from a central License Reporting Manager (LRM) database to provide on-demand reporting to Service Providers and tenant administrators.

The central LRM database contains data collected from all local LRM databases. Collection of this data is done by the LRM system by using an automated nightly process. If the data is not collected for some reason, such as a network outage, contact the LRM System Administrator.

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