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Genesys Administrator Extension Help

Deleting Parameter Group Templates

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You cannot delete a Parameter Group Template that is currently deployed.

1. In the header, go to **Operations > Operational Parameters > Group Templates**.
2. On the **Parameter Group Template List** panel, select the Parameter Group Template that you want to delete.
3. On the **<Parameter Group Template name>** panel that is displayed to the right of the Parameter Group Template List panel, click **Delete**.
4. In the **Confirm Deletion** dialog box, do one of the following:
 - a. To remove the Parameter Group Template from the database, click **OK**.
 - b. To keep the Parameter Group Template and not remove it from the database, click **Cancel**.