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Genesys Administrator Extension Help

Modifying Parameter Group Templates

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Changes that you make to a Parameter Group Template are not propagated to Parameter Groups that use that template.

1. In the header, go to Operations > Operational Parameters > Group Templates.
2. On the Parameter Group Template List panel, select the Parameter Group Template that you want to modify.
3. On the <Parameter Group Template name> panel that is displayed to the right of the Parameter Group Template List panel, modify the properties of the Parameter Group Template, as required.
4. When you are finished modifying the Parameter Group Template, click Save to save your changes, or click Cancel to cancel your changes and leave the Parameter Group Template unchanged.