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# Genesys Administrator Extension Help

[Schedule Parameter](#)

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# Schedule Parameter

The Schedule parameter enables users to specify a series of date and time ranges for parameter groups. For example, the Schedule parameter can specify opening and closing hours for each Tenant.

## Creating Schedule Parameters

To create a Schedule parameter:

1. In the header, go to Operations > Operational Parameters > Parameters.
2. On the Parameter List panel, click the New button.
3. On the New panel that is displayed to the right of the Parameter List panel, define the **properties** of the new parameter.
4. In the Type field, select Schedule. A new section called Schedule appears below the Type field.
5. In the Schedule section, click the Add button.
6. In the Date panel that appears to the right, select the Schedule type. You can select Date, to select a specific date, or you can select Day of Week, to select a day of the week. If you select Date:
  - a. You must select the Year, Month, Day, and Time Zone (optional) to apply the Schedule parameter. If you do not select a Time Zone, the system's local time zone will be used.
  - b. The Time Ranges field is optional. This field graphically represents the time range for the Schedule parameter, based on a 24-hour clock. If the Time Ranges field is empty, the Schedule parameter will apply to the entire day.
  - c. To specify a time range, move your mouse cursor to the time for which you want this Schedule parameter to begin.
  - d. Click and drag the mouse cursor to the end time for this Schedule parameter. A box will appear to visually display the times for which this Schedule parameter will apply.
  - e. Click the Save button.

If you select Day of Week:

- a. You must select the Day of Week and Time Zone (optional) to apply the Schedule parameter. If you do not select a Time Zone, the system's local time zone will be used.
- b. The Time Ranges field is optional. This field graphically represents the time range for the Schedule parameter, based on a 24-hour clock. If the Time Ranges field is empty, the Schedule parameter will apply to the entire day.
- c. To specify a time range, move your mouse cursor to the time for which you want this Schedule parameter to begin.
- d. Click and drag the mouse cursor to the end time for this Schedule parameter. A box will appear to visually display the times for which this Schedule parameter will apply.

- e. Click the Save button.
7. In the New panel, do one of the following:
- To save the new parameter, click the Save button.
  - To cancel the new parameter and not save it in the database, click the Cancel button.