Genesys Administrator Extension Help

Parameter Types

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Parameter Types

The Operational Parameter type appears in the Type field of the properties of a parameter.

Type	Description
Audio Resource	The ARID of an Audio Resource.
Boolean	True or false only.
Configuration Object	The type of a configuration object, which is specified in the Object Type field of the parameter's properties. Optionally, when Configuration Object is selected, you can check the checkbox named `Multiple Types` to select multiple configuration objects to add to this parameter. If the checkbox named `Global` is checked, a separate panel will open to allow you to select which tenants will receive the parameter. The following types are supported: • Agent Group • DN • Person (more often referred to as User) • Place • Place Group • Skill • Stat Server • Transaction
Custom List	Valid values are limited to the values that are specified in a user-defined list, specified in the Custom List/Custom Value field of the properties of the parameter.
Date	A date value, in the format yyyy-mm-dd.
Integer	A 0 (zero), negative, or positive number with no decimal value.
Personality	The name of a Personality, given by the Personality Identifier value that is specified in the list of Personalities.
Schedule	Enables users to configure date and time ranges.
String	A string of characters, both alphanumeric and symbols.
Time	A time value, in the format hh:mm.