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Genesys Administrator Extension Help

Defining Operational Parameters

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Normally, the Service Provider defines new operational parameters. Tenant administrators can also define their own, but these can be added only to Parameter Group Templates in the same tenant.

1. In the header, go to `Operations > Operational Parameters > Parameters`.
2. On the `Parameter List` panel, click `New`.
3. On the `New` panel that is displayed to the right of the `Parameter List` panel, define the properties of the new parameter.
4. Do one of the following:
 - a. To save the new parameter, click `Save`.
 - b. To cancel the new parameter and not save it in the database, click `Cancel`.