



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Administrator Extension Help

Personalities

5/7/2025

Personalities

A Personality contains a set of attributes. Each Audio Resource File is associated with one Personality, the attributes of which provide the characteristics of the Audio Resource File. The Personality describes the audio file that the user wants to use as an Audio Resource File.

The attributes of a Personality are name, description, personality identifier, tenant, private, gender, and language.

The Personality List screen displays a list of all Personalities for which you have the required role privileges to view. To refresh the list at any time, click Refresh. Click a Personality in the list; its properties are displayed on the <personality name> panel to the right of the personalities screen.

You can filter the contents of this list in several ways:

- Type the name or partial name of the Personality, Gender, Language, or Tenant in the Quick Filter field.
- Click the Tenant Filter button to open the Tenant filter panel. In this panel, click the checkbox(es) beside the tenants that you want to select. Use the Quick Filter field in this panel to filter the tenant list.
- You can sort the Personalities in the list by clicking on a column head. Clicking a column head a second time reverses the sort order.

You can perform the following tasks in this screen:

- [Create Personalities](#)
- [Modify Personalities](#)
- [Delete Personalities](#)

View the change history of the Personality in the History panel by clicking the Related button and selecting History.