GENESYS™

Genesys Administrator Extension Help

Deleting Personalities

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> **Important**
> You cannot delete a Personality that is a part of one or more Audio Resource Files.

1. In the header, go to `Operations > Audio Resources > Personalities`.
2. Select the Personality that you want to delete.
3. In the <personality name> panel that is displayed to the right, click `Delete`.
4. In the Confirm Deletion dialog box, do one of the following:
   a. To remove the Personality from the database, click `OK`.
   b. To keep the Personality and not remove it from the database, click `Cancel`.