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Genesys Administrator Extension Help

Deleting Personalities

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Important

You cannot delete a Personality that is a part of one or more Audio Resource Files.

1. In the header, go to Operations > Audio Resources > Personalities.
2. Select the Personality that you want to delete.
3. In the <personality name> panel that is displayed to the right, click Delete.
4. In the Confirm Deletion dialog box, do one of the following:
 - a. To remove the Personality from the database, click OK.
 - b. To keep the Personality and not remove it from the database, click Cancel.