Genesys Administrator Extension Help

Modifying Personalities

12/18/2025

Modifying Personalities

Modifying Personalities

1. In the header, go to Menu > Audio Resources > Personalities.

2. Select the Personality that you want to modify.

3. On the <personality name> panel that is displayed to the right, modify the properties of the Personality, as required.

4. Click Save to save your changes or Cancel to leave the Personality unchanged.