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Genesys Administrator Extension Help

Properties

12/19/2025

Properties

Properties of Audio Resource Files

Property	Mandatory	Description						
Name	Yes	A name for this Personality.						
Description	No	A description of this Personality.						
Gender	No	The gender of this Personality.						
Language	No	The language in which any text will be spoken.						
Personality Identifier	Yes	<p>A numeric identifier for this Personality. This identifier is unique in the tenant in which this Personality was created, and it is created and assigned automatically when the Personality has been created. You cannot change this value. This value also occurs in the file name of the Audio Resource File with which the Personality becomes associated.</p> <p>All possible values for this field are available for a Personality that is configured by the Service Provider; however, only a subset of those values are available for a Personality that is configured by a tenant.</p>						
Tenant	Yes	A numeric identifier that indicates the tenant in which this Personality was created. You cannot change this value.						
Private	No	<p>This field appears only for a Service Provider, and it indicates whether a Personality is deployable; that is, it is intended to be part of an Audio Resource that you want to deploy. It also affects the value that is assigned to the Personality Identifier field.</p> <table> <tr> <th>Private option</th><th>Deployable</th><th>Personality Identifier value</th></tr> <tr> <td>False</td><td>Yes</td><td>Range of values limited to service</td></tr> </table>	Private option	Deployable	Personality Identifier value	False	Yes	Range of values limited to service
Private option	Deployable	Personality Identifier value						
False	Yes	Range of values limited to service						

Property	Mandatory	Description		
		Private option	Deployable	Personality Identifier value
				providers.
		True	No	Same range of values as tenants.