



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Administrator Extension Help

Copying Roles

5/7/2025

Copying Roles

Copying Roles

To copy a role, perform the following steps:

1. In the header, go to Accounts > System > Roles.
2. In the Roles panel, find the role that you want to update, and select it. Information about the role opens in a new panel to the right of the list.
3. Click the Copy button. A New panel opens to the right for you to select the destination role.
4. In the new panel, enter information in the following fields:
 - Name—The name of the role.

Important

This field must be unique in the environment.

- Description—An optional description of the role.
 - Tenant and Folder—The tenant and folder to which this role belongs. Click the Browse button to select from a list of available folders, or type the name of a folder in the Quick Filter field.
 - Role Members—The members of this role. Click the Browse button to select from a list of available **users**.
 - Assigned Privileges—The privileges that are available to this role. Click the Browse button to select from a list of available **privileges**.
5. Click the Save button to save your created role.