

GENESYS

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Genesys Administrator Extension Help

Creating Roles

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To create a role, perform the following steps:

- 1. In the header, go to Accounts > System > Roles.
- 2. In the Roles panel, click on the New button. A new panel opens to the right.
- 3. In the new panel, enter information in the following fields:
 - Name—The name of the role.

Important

The Name field must be unique in the environment.

- Description—An optional description of the role.
- Tenant and Folder—The tenant and folder to which this role belongs. Click the Browse button to select from a list of available folders, or type the name of a folder in the Quick Filter field.
- Role Members—The members of this role. Click the Browse button to select from a list of available users.
- Assigned Privileges—The privileges that are available to this role. Click the Browse button to select from a list of available privileges.
- 4. Click the Save button to save your created role.