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Genesys Administrator Extension Help

Deleting Roles

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Deleting Roles

There are multiple methods to delete a role:

- [Delete a single role](#)
- [Delete multiple roles](#)


Deleting a Single Role

1. Go to **Accounts > System > Roles**.
2. Select a role in the **Roles** list. More information about the role is displayed in a new panel to the right.
3. In the new panel, click the **Delete** button.
4. A dialog box displays to confirm the action:
 - Click the **OK** button to continue.
 - Click the **Cancel** button to discard the action.

Deleting Multiple Roles

To delete multiple roles simultaneously, perform the following actions:

1. In the **Roles** list, select the check box of each Role that is to be deleted.
2. Click the **Bulk Change** button, and select **Delete** from the pop-up list of options.
3. A dialog box displays to confirm the action:
 - Click the **OK** button to continue.
 - Click the **Cancel** button to discard the action.

 **Warning:** After a role has been deleted, there is no method to recover it; the role is permanently deleted.